

Booking and Cancellation Policy

Cancellations

- * Cancellations should be made upto 48 hours ahead of appointments.
- * Cancellations can be made online or via the salon.
- * Multiple cancellations will incur a booking fee at the time of booking.

Online Booking

- * All online bookings are subject to card payment submission.
- * Free cancellation up to 48 hours ahead of appointment time.
- * A 30% charge is applied if cancelled with in 48 hours of appointment time.
- * A 50% charge is applied if you do not attend your appointment.

Telephone/ Face to face Booking

- * All new colour clients will be required to pay a 50% deposit
- * A 50% deposit will be required if you do not attend two consecutive appointments.
- * A 30% cancellation fee will be applied if you cancel with in 48 hours of appointment time.

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